



INTEGRATED PEST MANAGEMENT LTD

Quality Policy

Senior management are regularly involved in the auditing of all customers thereby maintaining a high standard of service at all times, this pro-active method of servicing and monitoring reinforces our quality policies.

Integrated Pest Management Ltd are committed to providing a cost effective service of the highest standard of quality to meet our customers needs and all contractual agreements.

Our mission is to provide and develop competent, trained and professional staff who function effectively in a wide variety of specialised activities.

To achieve this end and to ensure viability we shall continue to demonstrate quality, efficiency and value for money throughout the provision of service whilst adhering to all legislative criteria within our industry.

Our quality system will be subject to continuous monitoring and review to ensure that we continue to maintain our high standards.

We care about 'you' the client, the most important person to our company, valuing your property and possessions whilst striving to guarantee complete job satisfaction.

Integrated Pest Management Ltd have achieved certification to **ISO 9001: 9002**, thus demonstrating our continued commitment to service and quality.